



# revenues & benefits



## revenue and benefits sorted

When there's more to achieve and a budget to squeeze, you need a streamlined, time-critical, efficient solution for those vital revenue and benefits communications. Our expert team at MPS ensures the highest standards of data security, compliance and innovation, delivering the best results and cutting costs.



Our end-to-end solution means that we've got every step in the process covered: data mapping, usage, branding, document templating, mail sortation, printing and mailing to optimise cost and performance, from bills, to benefit notifications to recovery documents.



Our innovative production plant uses new, state-of-the-art technology, giving your benefits and revenue communications more accuracy, compliancy and security, better results and saving you money.

Our total integrity leaves no gaps, with all our staff being subject to full disclosure checks, full DR and continuity procedures and fully accountable ISO 27001 and ISO 9001 processes and accreditations.



Our sure-fast contingency means we can guarantee precision-timed, day-definite delivery and same-day turnaround, pre-empting any potential hold-ups and making sure they're covered.



We assure your data's integrity from when it arrives via our secure File Transfer Protocol, while our expert account managers handle it, keeping a full audit trail, to when we destroy or archive your data to meet compliance.



We're at the forefront of daily billing using innovative sorting and production methods, optimising resource allocation, cutting down on briefings and offering efficient solutions like bill and benefit matching with automated and intelligent enclosing.



Our data driven print and subsequent intelligent mailing production guarantees 100% matching between bills and benefit notifications for joint communications, keeping it simple for citizens and efficient for you.



Our personal approach through dedicated account management gives you flexibility and peace of mind that your priorities are being met, effectively, efficiently and securely.

## reaping the mps benefits

From collecting council tax revenues to ensuring citizens receive the benefits upon which they depend, you are a key part of local government services. Yet a large proportion of your budget is eaten up by postage costs, and with so many different types of communication to send out, cutting these costs can seem an impossible task.

We've been working with local government for over 20 years. Our expertise and innovation across the full range of revenue and benefits documents allows us to streamline annual and daily billing saving on individual briefings, sorting by postal district to realise savings on bulk mailing, driving down costs and resources.

With in-depth knowledge of the major software suppliers, including Northgate, Capita and Civica, our dedicated account managers will start by establishing your department's priorities, and tailor your service the way you want it to work. We can demonstrate savings without the need for lengthy procurement processes.

## mps benefits

- ▶ Lower costs
- ▶ Robust security thanks to our ISO 27001 certification
- ▶ Quick turnaround
- ▶ One convenient solution
- ▶ Dedicated account management
- ▶ 100% accurate and auditable mailings
- ▶ Quality control audits
- ▶ Bulk postal discounts
- ▶ Peace of mind for revenue managers and local authorities



12-14 Cattlemarket, Chew Road,  
Winford, Bristol BS40 8HB

- ▶ Orders: [sales@mpsukltd.com](mailto:sales@mpsukltd.com)
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**30**  
**YEARS**  
IN THE INDUSTRY